

## Swaledale and Arkengarthdale

### Coronavirus support

This document is intended to collate all the current information with regard to services available in the two dales to support all residents, particularly those who are self-isolating for whatever reason.

An Anchor Hub has been designated by North Yorkshire County Council (NYCC) located at Hudson House in Reeth and managed by Reeth & District Community Transport (RDCT), the Yellow Bus, and Hudson House (HH). This will be managed by Gail Hall and Jill May with the support of the boards of RDCT & HH, and a team of volunteers. The Anchor Hub is expected to remain in operation until at least late September.

### *Anchor Hub*

Phone 01748 880 021 manned Monday to Friday 10 am to 3 pm (except bank holidays). Messages can be left at any time. Calls to NYCC from people in the two dales will be redirected to the hub.

The hub will maintain a list of contacts in the various communities in the two dales and will direct callers to their nearest support person.

The hub will also deliver shopping and prescriptions to your door using the Yellow Bus and volunteers.

### *Village Contacts*

Anchor Hub	Hudson House	01748 880 021	<a href="mailto:rdctransport@hudsonhouse.info">rdctransport@hudsonhouse.info</a> or <a href="mailto:admin@hudsonhouse.info">admin@hudsonhouse.info</a>
Arkengarthdale	Susan Dray	01748 884 689	<a href="mailto:arkengarthdalepc@gmail.com">arkengarthdalepc@gmail.com</a>
Grinton & Ellerton	Mark Jones	07710 784 627	<a href="mailto:markjones@fanmanufacturers.com">markjones@fanmanufacturers.com</a>
Gunnerside	David Crapper	07814 577 311	<a href="mailto:davidcrapper@yahoo.co.uk">davidcrapper@yahoo.co.uk</a>
Healaugh	Richard Tarran	07866 410 616	<a href="mailto:richard@rangeadvantage.com">richard@rangeadvantage.com</a>
Keld	Jacqui & Chris	01748 886 374	
Melbecks (Feetham/Low Row/Blades)	Elizabeth Bedford	01748 886 974 07957 207 579	<a href="mailto:elizabeth@bedfords.me.uk">elizabeth@bedfords.me.uk</a>
	Delyth Rennie	01748 886 057	<a href="mailto:melbeckscovid19@gmail.com">melbeckscovid19@gmail.com</a>
Muker	Jen Gathercole	01748 886 138	<a href="mailto:mukerorg@gmail.com">mukerorg@gmail.com</a>
	Jackie Pope (Prescriptions Hawes Surgery)	01748 886 414	<a href="mailto:pope.jackie@yahoo.co.uk">pope.jackie@yahoo.co.uk</a>
Reeth	Helen Guy	01748 880 212	<a href="mailto:helenguy47@gmail.com">helenguy47@gmail.com</a>

## Services by village

### *Arkengarthdale* [www.arkengarthdale.org.uk](http://www.arkengarthdale.org.uk)

Reeth and District Community Transport is working with Hudson House, Reeth Medical Centre and Reeth Post Office to offer a shopping, prescription collection and home delivery service for anyone that needs it. Please call 01748 880 021 to make arrangements.

For deliveries from market stallholders please see below under Reeth Market.

### *Gunnerside*

Gunnerside Shopping Club is placing a weekly community order to **Sainsbury's for groceries and other supplies**. Please phone David on 07814 577 311 or email [davidcrapper@yahoo.co.uk](mailto:davidcrapper@yahoo.co.uk)

Jane Beaumont organises a weekly **delivery of bread** to Gunnerside from the 2 Dales Bakery in Reeth. For a list of what items are available, and how to order and pay, please phone Jane on 07980 770 934 or email her at [janebeaumont500@gmail.com](mailto:janebeaumont500@gmail.com) Orders need to be with Jane by 5 pm on Monday for collection from the village hall on a Thursday between 09.45 am to 10.15 am.

Chris Watts is coordinating a community order to the **Yorkshire Dales Meat Company** (they also supply milk and eggs). For further details of what is available, and how to order and pay, please phone Chris on 01748 886 202 or email [chris.watts201@btinternet.com](mailto:chris.watts201@btinternet.com)

Colin Garner from Reeth Market is delivering **fruit and vegetables** up the Dale (see contact details below under Reeth Market). Any orders for Gunnerside will be left for collection in the vestibule of Gunnerside Chapel. Please phone Colin for details of delivery times and how to order and pay.

If you are having a problem with picking up a prescription from Reeth Surgery, please contact Gail Crisp on 01748 886 576 or email her at [gailcrisp@hotmail.co.uk](mailto:gailcrisp@hotmail.co.uk)

If you use **Hawes Surgery**, Muker are organising a pick-up of prescriptions from Hawes on Friday mornings. If you would like to take advantage of this service, please ring Jackie Pope on 01748 886 414 – see details under Muker below. If you would have difficulty in getting to Muker to collect them, please speak to Gail (details above).

### *Melbecks (Feetham, Low Row, Blades, Kearton)*

In the first instance contact the Anchor Hub at Hudson House or Elizabeth Bedford or Delyth Rennie. See also Reeth below for delivery services from the Post Office, market stalls and Reeth Surgery. Local volunteers can assist with shopping, prescription collection, posting letters etc. Bread from the 2 Dales Bakery in Reeth is delivered on a Thursday. Additional items such as milk, butter, sweet and savoury treats, cereals, may also be available. Contact [melbeckscovid19@gmail.com](mailto:melbeckscovid19@gmail.com) for further details. For home-made jam, marmalade and chutneys from Holy Trinity church, contact Elizabeth Bedford. Fruit and vegetables pre-ordered from Colin (see Reeth market below) are brought to Low Row each Saturday and can be collected from the Punch Bowl or Colin can deliver locally if necessary.

*Muker* [www.mukerorg.com](http://www.mukerorg.com)

**The Physical Hub in Muker remains the Village Shop** which can be used as a drop-off/pick-up point for items (though see below re prescriptions). Their core opening times are Thursday, Friday and Saturday mornings 10.00 - 12.00. In addition to this the shop will also be open on a 'pop up' basis, which will be weather dependent. Although the Tea Shop will not be open, a good range of take-away cakes, sandwiches, hot drinks, light lunches and desserts will be on offer through the Village Store. Daily and Sunday papers will continue to arrive and should be collected from the box outside the shop.

**Muker Village Store is continuing their grocery ordering service:** as well as their normal groceries they can get bread, meat, fish, fresh fruit and veg, dairy. Place your order on 01748 886409 between 12pm and 3pm Tuesday or by email on [mukerteashop@btinternet.com](mailto:mukerteashop@btinternet.com) at any time up until 3pm Tuesday, or by dropping a list through the shop door by 3pm Tuesday. Pick up/delivery Friday or Saturday. See [www.mukerorg.com](http://www.mukerorg.com) for further details about using this service and the groceries list.

**The Farmers Arms** has now reopened every day from 11.30am, closed Mondays. For the time being they are using outside seating only. Food is served 12.00 till 2.30pm and 6.00-8.30pm. The lunchtime menu is more or less back to normal, evenings remain themed for now but subject to change as demand changes. No booking required for lunchtimes and tables are on a first come first served basis. Evening meals can be booked or you are welcome to go along and use the outside tables, again first come first served. They are still delivering food within the village and will continue to do so while it remains possible. Menus updated weekly via Facebook and the website [www.farmersarmsmuker.co.uk](http://www.farmersarmsmuker.co.uk) Contact them on 01748 886297 or [enquiries@farmersarmsmuker.co.uk](mailto:enquiries@farmersarmsmuker.co.uk)

**Hawes Surgery Prescriptions:** As restrictions lift, and individuals return to work, it is proposed that this service will only continue (subject to any changes in restrictions going forward) until the end of August (28th August being the last day the collection will take place via this method). After this date, your previous method of prescription delivery/ collection will resume, whether this is collection by you individually or delivery by the service provided by the Hawes practice. **When you order your prescription medicines please make it clear to the surgery which delivery/collection method you are using.**

We are happy to collect prescriptions for you up to and including 28<sup>th</sup> August. Please ensure that, if you require a prescription to be collected, this is requested via Jackie Pope, so that the collection and distribution can be managed effectively.

If you use **Reeth Surgery** please order your prescriptions by phone or the internet as usual and contact the Reeth Hub (01748 880 021) regarding delivery.

**In all cases, food, meals and prescriptions can be collected within the village, or they can still be safely delivered and left outside your door if you are self-isolating or being shielded. Please just ask when you place your order.**

*Keld*

The **Hub in Keld remains Butt House** which can be used as a contact and drop off/pick up point. Contact Jacqui & Chris on 01748 886 374

## **Reeth**

**The Post Office and Corner Shop** 884 201 is open normal hours for shopping. Post office services are available as normal apart from Thursday morning. The shop will deliver your shopping to the Reeth area. For deliveries further afield please contact the Anchor Hub once you have placed your order and know when it will be ready for collection.

The **Gift Shop** 884 291 is offering a newspaper delivery service in the Reeth area. Newspapers, magazines, milk and eggs can be ordered from The Gift Shop for collection. Milk and eggs are subject to availability and more likely to be guaranteed if you order in advance or request a regular weekly order. The shop is open from 7.30 am to 5.30 pm every day.

The **Two Dales Bakery** is supplying pre-ordered bread to some villages, which are coordinating the order process and delivery. Please check with your village contact.

**Reeth Surgery** please order your prescriptions by phone or the internet as usual. If you would like your prescriptions delivered please contact the Reeth Hub (01748 880 021). The Yellow Community Bus will deliver medicines. Please let the hub know what date you ordered so that they can be collected 48 hours later.

**Reeth Bakery** is opening on a Tuesday, Friday and Saturday 12 noon – 2 pm.

**Ramsay's Fish and chips** are delivering on a Friday evening – Reeth 4-6 pm; Healaugh 6.20-6.40 pm; Low Row 7-7.20 pm; Gunnerside 7.40-8.10 pm and Usha Gap campsite 8.30 pm. Card payments only no pre-booking needed.

### **Reeth Market**

The Friday Market reopens on 31 July. Please observe social distancing.

**Beavers Butchers, Masham** On the market from 8 am – 1 pm then in the afternoon home deliveries to Reeth, Arkengarthdale and Swaledale. The delivery van is also a mobile butcher's shop so you could ask them to visit and select from the van.

Details of their meat packs are on their Facebook page

<https://www.facebook.com/beaversbutchers/> where you can also place an order or on their website [www.beaversbutchers.com](http://www.beaversbutchers.com) Email: [beaversbutchers@hotmail.com](mailto:beaversbutchers@hotmail.com) 01765 689 269 (24hour answer phone) Mobile: 07515 393 184 (6 am to 5 pm only please)

They can take debit/credit card payments over the phone or BACS to: Santander Account Name - RICHARD WELFORD T/A BEAVERS BUTCHERS Sort Code - 09-01-29 Acc No - 32385111. Payment by card can also be taken on delivery.

When you place your phone order, you need to state your method of payment, any specific delivery instructions such as where you like the order to be left (or collected from the market) and your contact number so they can let you know an estimated time of delivery.

Orders must be placed at the latest by 1pm on Thursday.

**Fruit and vegetables** On the market plus deliveries. For deliveries contact Colin on [garner162@btinternet.com](mailto:garner162@btinternet.com) or 01677 632 264 or mobile 07934 091 906. Orders must be placed by 12.00 noon on Wednesday. Please email your order where possible as Colin's answerphone has limited capacity. Please make sure Colin knows your name, address and whether you are in

Arkengarthdale/Reeth/Low Row/Gunnerside etc. To receive weekly availability of seasonal items and prices please ask to be put on Colin's email list.

Bills will be placed in the bag with your order. Payment is by cheque, BACS [Barclays Sort code 20-61-46 Account Number 03678040] or card payment over the phone on receipt of the bill.

Orders for **Arkengarthdale** will be delivered on Thursday. Orders up **Swaledale** from **Reeth** to **Muker** will be delivered on a Saturday (Gunnerside orders will be left in Gunnerside Chapel for collection).

If you'd like to pre-order for collection from the market please place your order by Tuesday evening. The collection point will be behind the stall.

**The Little Yorkshire Cheese Company** On the market. Pre-orders can be placed by 1 pm on Thursday on 07837 433 581 or email: [info@yorkshirecheesestall.com](mailto:info@yorkshirecheesestall.com) for collection on Friday morning. Payment by card or cash on the day.

Mark and Suzan on the **Plant Stall** as well as being on the market are also offering a free home delivery service to Swaledale and Arkengarthdale. Tel 07941 666 260 or 07727 326 326 Email [westlaytonnurseries@outlook.com](mailto:westlaytonnurseries@outlook.com) Payment by BACS or by cheque/cash on delivery.

## Other

RDCT goes to **Tesco** each Monday and Wednesday to shop for items which cannot be bought locally for those who are self-isolating. Orders to Gail by email [rdctransport@hudsonhouse.info](mailto:rdctransport@hudsonhouse.info) by the day before please or leave a message at the hub (01748 880 021) and Gail will contact you.

**The library at Hudson House** is operating a limited "by appointment" system. Contact Elizabeth Bedford 886 974 for more information. **Jigsaws** are available contact the hub 880 021.

**Reeth Gazette** – this will continue to be published monthly and delivered to normal collection points which are open. It can be found online <http://www.2dales.org.uk/reeth%20gazette.htm>

**The Little White Bus – Service 30 Swaledale Shuttle** – New emergency timetable – from 7 April <http://www.littlewhitebus.co.uk/resources/07042020%2030-Swaledale-emergency.pdf> and attached.

**Councillor Richard Good** - Member of Richmondshire District Council for Lower Swaledale & Arkengarthdale Ward 01748 884353 or 07790 809913 email [cllr.r.good@richmondshire.gov.uk](mailto:cllr.r.good@richmondshire.gov.uk) Contact him if you need help with Council matters.

**AgeUK - North Yorkshire and Darlington services.** Contact – Kate Marriott - 07483 058 847 or [kate.marriott@ageuknyd.org.uk](mailto:kate.marriott@ageuknyd.org.uk) AgeUK offers a number of services – telephone befriending; information and advice, and volunteer shopping service from Thorpe farm. Full details on their website [www.ageuknyd.org.uk](http://www.ageuknyd.org.uk) or phone 01748 327 155.

If you'd like additional information adding to this document or changes made please send them to Andrew Bedford at [andrew@bedfords.me.uk](mailto:andrew@bedfords.me.uk) or phone 01748 886 974. New versions will be emailed to the village contacts for circulation locally and posted on [2dales.org.uk/coronavirus](http://www.2dales.org.uk/coronavirus) and <http://www.swaledalearkengarthdaleparish.org.uk/Parish-News> and <https://www.facebook.com/groups/ReethandDistrictCommunity/> and <https://www.facebook.com/ReethDCT/>





# THE LITTLE WHITE BUS

## SERVICE 30 - THE SWALEDALE SHUTTLE: Keld - Reeth - Richmond - Tesco/Princes Gate

### TIMETABLE EFFECTIVE FROM 20 JULY 2020 TO 5 SEPTEMBER 2020

#### MONDAY, WEDNESDAY, FRIDAY, SATURDAY ONLY (NOT BANK HOLIDAYS)

Keld	08:00 BIA	10:15 BIA	13:25 BIA	16:40 BIA
Thwaite	08:05 BIA	10:20 BIA	13:30 BIA	16:45 BIA
Muker	08:10 BIA	10:25 BIA	13:35 BIA	16:50 BIA
Gunnerside	08:15 BIA	10:32 BIA	13:43 BIA	16:57 BIA
Low Row	08:20 BIA	10:40 BIA	13:50 BIA	17:04 BIA
Reeth arrive	08:30	10:50	14:00	17:14
Reeth depart	08:30	10:52	14:05	17:15
Grinton	08:32	10:54	14:07	17:17
Downholme		11:04	14:17	
Hudswell		11:09	14:22	
Richmond, Reeth Road	08:50			17:35
Richmond, Market Place	08:55	11:19	14:32	17:38
Tesco arrive		11:29	14:42	
Tesco depart		12:15	15:25	
Richmond, Market Place	09:00	12:25	15:35	17:40
Richmond, Reeth Road	09:05			17:43
Hudswell		12:32	15:45	
Downholme		12:37	15:50	
Grinton	09:20	12:43	15:58	17:58
Reeth arrive	09:22	12:45	16:00	18:00
Reeth depart	09:25 DR	12:47 DR	16:02 DR	
Low Row	09:35 DR	12:57 DR	16:12 DR	18:10 BIA
Gunnerside	09:43 DR	13:04 DR	16:19 DR	18:15 BIA
Muker	09:50 DR	13:11 DR	16:26 DR	18:20 BIA
Thwaite	09:55 DR	13:16 BIA	16:31 DR	18:25 BIA
Keld	10:00 DR	13:21 BIA	16:35 DR	18:30 BIA
DR - Demand response service. The driver will take you to the destination on request				
BIA	Book in advance = Must be booked 24 hours in advance via the LWB Booking Office on 01969 667 400 <b>Bookings must be made during office hours only</b> (please book by Friday for travel on Monday) <b>Concessionary fare passes are NOT VALID on these journeys</b>			

#### SATURDAY ONLY - ADDITIONAL STOPS AFTER ARRIVING AT TESCO IN MORNING & AFTERNOON

Scotton	11:34 DR	14:47 DR	
Hunton	11:40 BIA	14:53 BIA	
Tunstall	11:50 BIA	15:03 BIA	
Scotton	11:58 BIA	15:11 BIA	
Tesco arrive	12:03	15:16	
Tesco depart	12:15	15:25	

## Muker Support Hub: Hawes Surgery Prescription Collection

Order your prescriptions in the usual way then get this information to Jackie by Thursday 12 noon in order to have your prescription collected the next day, Friday. One form/set of details is necessary for each patient. Remember the surgery has a 3 day turnaround between ordering and collecting medicines.

Name (1<sup>st</sup> name, Surname): .....

Address: .....

.....

Phone number: .....

How many separate medicine items are to be collected?.....

Do you need your medicines delivered to your house?.....

please tick one:

- ☐ Prescription is free
- ☐ I have a pre-paid prescription card
- ☐ I pay for my prescription (put exact money in a sealed envelope with your name on and put in Jackie's post box)

Either

- Complete this paper form and post it in Jackie's black mailbox, just inside the gate of Guildy Hall before the bridge
- Or Email the details to Jackie at [pope.jackie@yahoo.co.uk](mailto:pope.jackie@yahoo.co.uk)
- Or Phone and leave Jackie a message on 01748 886414

Further paper forms will be available in the Public Hall and the Muker Village Shop for future prescriptions.

If you need someone to drop a paper order into the surgery for you, put it in Jackie's mailbox by Thursday noon. Your medicines will be collected the following week.