

Hazardous road conditions in Arkengarthdale due to changes to winter gritting policy

Arkengarthdale Parish Council is writing to North Yorkshire Council (NYC) to complain about the current gritting policy in the Upper Dales. We are also going to ask the other local parishes affected by the current icy conditions to do the same.

If you have had difficulties or concerns during this icy spell as a result of the current gritting policy, please also make an individual complaint. Links to gritting routes and winter maintenance policy are below. Contact details for how to report hazardous conditions and how to complain are also below.

NYC's winter maintenance policy: <https://www.northyorks.gov.uk/roads-parking-and-travel/winter-service/road-gritting/winter-maintenance-policy>

To track a gritter and view gritting routes: [Road gritting | North Yorkshire Council](#)

To report hazardous conditions and to request emergency gritting: NYC Customer Service Centre 0300 131 2 131 (This will then be brought to the attention of the Winter Duty Manager for consideration).

To complain: for formal complaints there is a complaints process at: [Complaints, comments or compliments | North Yorkshire Council](#)

The Chief Executive of NYC is Richard Flinton Richard.Flinton@northyorks.gov.uk

The Director for the Environmental Directorate (which manages Highway Operations) is Karl Battersby Karl.Battersby@northyorks.gov.uk